

Access Express  
436 Court St.  
Plymouth, MA 02360

May 13, 2008

Attn: Mike

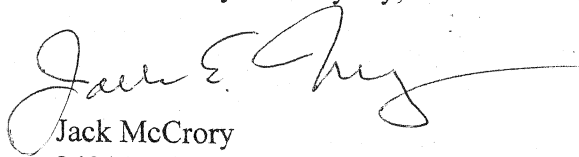
I was in a group that was transported from Logan to Plymouth on Thursday 5-8-08 and return on 5-11-08.

Your driver was Steven.

I have 50 years of Greyhound Management experience behind me and I must say he did a magnificent job. I have seen some bad drivers and a whole lot of good drivers. No-matter how heavy the traffic, he always kept a good distance from cars ahead. He never had to panic stop, another sign of good defensive driving.

He greeted us warmly and immediately helped load us into the van. He answered questions as they were asked but did not let conversation interrupt his concentration on the traffic.

Please convey not only my, but also all the others heartfelt thanks for a job well done.



Jack McCrory  
2421 Barham Dr.  
Escondido, CA 92029  
760 740-1324

cc: Kris Larsen